



Pergamon

Library & Information Science Research
24 (2002) 411-419

Library &
Information
Science
Research

**CONTENTS INDEX
VOLUME 24, 2002**

Issue 1

EDITORIAL

Our Pledge 1
Peter Hermon & Candy Schwartz

SPECIAL FEATURE

Insights into Library Services and Users from Qualitative Research 3
Yvonna S. Lincoln

ARTICLES

The Academic and the Everyday: Investigating the Overlap in Mature
Undergraduates' Information-Seeking Behaviors 17
Lisa M. Given

Communication Barriers and Information-Seeking Counterstrategies
in Accounts of Practitioner-Patient Encounters 31
Pamela J. McKenzie

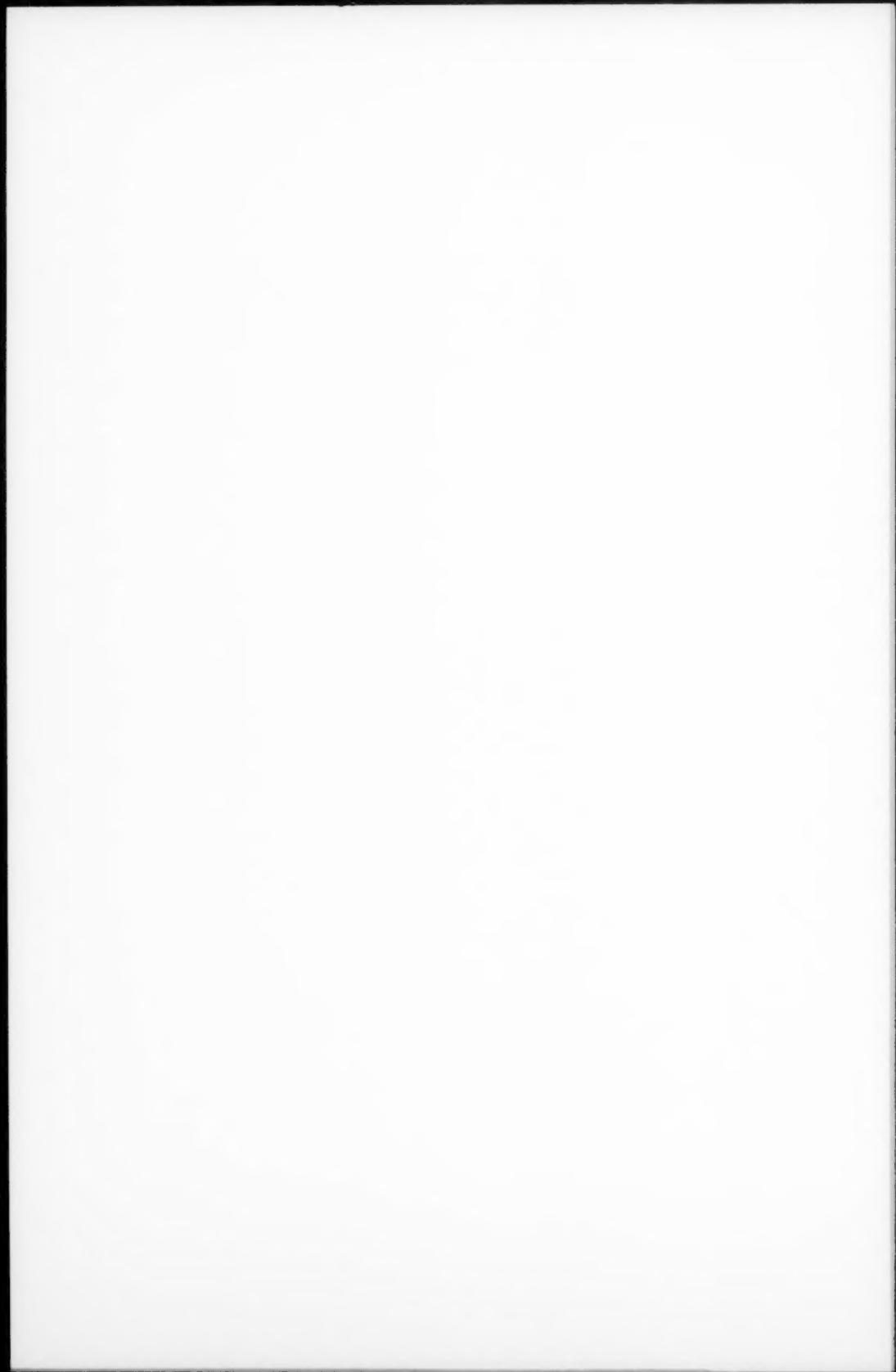
Library and Information Science Practitioners and Research 49
Ronald R. Powell, Lynda M. Baker & Joseph J. Mika

Straddling the Humanities and Social Sciences: The Research Process
of Music Scholars 73
Christine D. Brown

ABOUT THE AUTHORS 95

REVIEWS

Edited by Marilyn Domas White
*Creating Web-Accessible Databases: Case Studies for Libraries, Museums,
and Other Non-Profits,*
by Julie M. Still 97
Reviewed by Charles Wm. Conaway





Pergamon

Library & Information Science Research
24 (2002) 411-419

Library &
Information
Science
Research

CONTENTS INDEX
VOLUME 24, 2002

Issue 1

EDITORIAL

Our Pledge 1
Peter Heron & Candy Schwartz

SPECIAL FEATURE

Insights into Library Services and Users from Qualitative Research 3
Yvonna S. Lincoln

ARTICLES

The Academic and the Everyday: Investigating the Overlap in Mature
Undergraduates' Information-Seeking Behaviors 17
Lisa M. Given

Communication Barriers and Information-Seeking Counterstrategies
in Accounts of Practitioner-Patient Encounters 31
Pamela J. McKenzie

Library and Information Science Practitioners and Research 49
Ronald R. Powell, Lynda M. Baker & Joseph J. Mika

Straddling the Humanities and Social Sciences: The Research Process
of Music Scholars 73
Christine D. Brown

ABOUT THE AUTHORS 95

REVIEWS

Edited by Marilyn Domas White

*Creating Web-Accessible Databases: Case Studies for Libraries, Museums,
and Other Non-Profits,*
by Julie M. Still 97
Reviewed by Charles Wm. Conaway

<i>The New Review of Information Behaviour Research: Studies of Information Seeking in Context,</i> Edited by Lars Höglund & Tom Wilson	99
Reviewed by Leah A. Lievrouw	
<i>Statistical Methods for the Information Professional: A Practical, Painless Approach to Understanding, Using, and Interpreting Statistics,</i> by Liwen Vaughan	101
Reviewed by Ruth A. Palmquist	

Issue 2

ANNOUNCEMENT	103
EDITORIAL	
Outcomes Assessment — Another Research Frontier	105
Peter Hermon & Candy Schwartz	
ARTICLES	
Academic Library Performance Measures and Undergraduates' Library Use and Educational Outcomes	107
Ethelene Whitmire	
Information Intermediaries and Optimal Information Distribution	129
Ryan Womack	
Problem Statements in Seven LIS Journals: An Application of the Hernon/Metoyer-Duran Attributes	157
Mary C. Stansbury	
Assessing the Quality of Academic Libraries on the Web: The Development and Testing of Criteria	169
Hungyune Chao	
ABOUT THE AUTHORS	195
REVIEWS	
Edited by Marilyn Domas White	
<i>The Art & Craft of Case Writing,</i> by William Naumes and Margaret J. Naumes	197
Reviewed by Susan Pritchard Bailey	
<i>The Digital Divide: Facing a Crisis or Creating a Myth,</i> Edited by Benjamin A. Compaine	199
Reviewed by Douglas Raber	
<i>Seymour Lubetzy: Writing on the Classical Art of Cataloging,</i> Compiled and edited by Elaine Svenonius and Dorothy McGarry	201
Reviewed by J. McRee (Mac) Elrod	

Issue 3

ANNOUNCEMENT	205
---------------------	-----

EDITORIAL

The Word "Research:" Having to Live with a Misunderstanding	207
Peter Hernon & Candy Schwartz	

ARTICLES

In Memory	209
-----------	-----

Describing the Economic Impacts and Benefits of Florida Public Libraries: Findings and Methodological Applications for Future Work	211
Bruce T. Fraser, Timothy W. Nelson & Charles R. McClure	

Automatic Extraction of Relationships Between Terms by Means of Kohonen's Algorithm	235
--	-----

 Vicente P. Guerrero, Félix Moya-Anegón & Víctor Herrero-Solana

Integrating the Imposed Query Into the Evaluation of Reference Service: A Dichotomous Analysis of User Ratings	251
Melissa Gross & Matthew L. Saxton	

Exploring Behavior of E-Journal Users in Science and Technology: Transaction Log Analysis of Elsevier's ScienceDirect OnSite in Taiwan	265
Hao-Ren Ke, Rolf Kwakkelaar, Yu-Min Tai & Li-Chun Chen	

ABOUT THE AUTHORS	293
--------------------------	-----

REVIEWS

Edited by Marilyn Domas White

<i>Electronic Ecology: A Case Study of Electronic Journals in Context,</i> by Karla L. Hahn	297
Reviewed by H. Julene Butler	

<i>Evaluating Networked Information Services, Techniques, Policy and Issues,</i> by Charles R. McClure & John Carlo Bertot	299
Reviewed by Yin Zhang	

<i>Getting It Published: A Guide for Scholars and Anyone Else Serious about Serious Books,</i> by William Germano	301
Reviewed by Marilyn Domas White	

<i>Measuring Service Quality,</i> by Martha Kyrillidou & Fred M. Heath	303
Reviewed by Eileen G. Abels	

Editor's Notes	305
----------------	-----

Issue 4

NEW MEMBERS OF THE BOARD	307
EDITORIAL	
The Next Generation of Researchers	309
<i>Peter Hermon & Candy Schwartz</i>	
ARTICLES	
A Model of Young People's Decision-Making in Using the Web	311
<i>Denise E. Agosto</i>	
Information Seeking and Use by Battered Women: A "Person-in-Progressive-Situations" Approach	343
<i>Jennifer E. Dunne</i>	
Storage and Retrieval of E-mail in a Business Environment: An Exploratory Study	357
<i>Maureen L. Mackenzie</i>	
Myth or Reality: The Absence of Evangelical Christian Fiction Titles in the Public Libraries of the United States	373
<i>Juris Dilevko & Esther Atkinson</i>	
ABOUT THE AUTHORS	397
REVIEWS	
Edited by <i>Marilyn Domas White</i>	
<i>Annual Review of Information Science and Technology</i> , Edited by Martha E. Williams	399
Reviewed by <i>Peiling Wang</i>	
<i>International Librarianship: Cooperation and Collaboration</i> , Edited by Frances Laverne Carroll & John Frederick Harvey	403
Reviewed by <i>Wendy Simmons</i>	
<i>Music Librarianship at the Turn of the Century</i> , Edited by Richard Griscom & Amanda Maple	405
Reviewed by <i>Henry J. Grossi</i>	
ACKNOWLEDGMENTS	409
CONTENTS INDEX (VOLUME 24)	411

Index

Author/Title Index (for Articles)

A

The Academic and the Everyday: Investigating the Overlap in Mature Undergraduates' Information-Seeking Behaviors, by Lisa M. Given, 17-29(1)

Academic Library Performance Measures and Undergraduates' Library Use and Educational Outcomes, by Ethelene Whitmire, 107-128(2)

Agosto, Denise E., Toward a Model of Young People's Decision Making in the Web, 311-341(4)

Assessing the Quality of Academic Libraries on the Web: The Development and Testing of Criteria, by Hungyune Chao, 169-194(2)

Atkinson, Esther, see Dilevko, Juris

Automatic Extraction of Relationships Between Terms by Means of Kohonen's Algorithm, by Vicente P. Guerrero, Félix Moya-Anegón, and Victor Herrero-Solana, 235-250(3)

B

Baker, Lynda M., see Powell, Ronald R.

Brown, Christine D., Straddling the Humanities and Social Sciences: The Research Process of Music Scholars, 73-94(1)

C

Chao, Hungyune, Assessing the Quality of Academic Libraries on the Web: The Development and Testing of Criteria, 169-194(2)

Chen, Li-Chun, see Ke, Hao-Ren

Communication Barriers and Information-seeking Counter-strategies in Accounts of Practitioner-patient Encounters, by Pamela J. McKenzie, 31-47(1)

D

Describing the Economic Impacts and Benefits of Florida Public Libraries: Findings and Methodological Applications for Future Work, by Bruce T. Fraser, Timothy W. Nelson, and Charles R. McClure, 211-233(3)

Dilevko, Juris, and Esther Atkinson, Myth or Reality: The Absence of Evangelical Christian Fiction Titles in the Public Libraries of the United States, 373-396(4)

Dunne, Jennifer E., Information Seeking and Use by Battered Women: A "Person-in-Progressive-Situations" Approach, 343-355(4)

E

Exploring Behavior of E-Journal Users in Science and Technology: Transaction Log Analysis of Elsevier ScienceDirect OnSite in Taiwan, by Hao-Ren Ke, Rolf Kwakkelaar, Yu-Min Tai, and Li-Chun Chen, 265-291(3)

F

Fraser, Bruce T., Nelson, Timothy W., and McClure, Charles R., Describing the Economic Impacts and Benefits of Florida Public Libraries: Findings and Methodological Applications for Future Work, 211-233(3)

G

Given, Lisa M., The Academic and the Everyday: Investigating the Overlap in Mature Undergraduates' Information-Seeking Behaviors, 17-29(1)

Gross, Melissa, and Saxton, Matthew L., Integrating the Imposed Query into the Evaluation of Reference Service: A Dichotomous Analysis of User Ratings, by, 251-263(3)

Guerrero, Vicente P., Moya-Anegón, Félix, and Herrero-Solana, Victor, Automatic Extraction of Relationships between Terms by Means of Kohonen's Algorithm, 235-250(3)

H

Hernon, Peter, and Schwartz, Candy, The Next Generation of Researchers, 309-310(4) (**Editorial**)

Hernon, Peter, and Schwartz, Candy, Our Pledge, 1-2(1) (**Editorial**)

Hernon, Peter, and Schwartz, Candy, Outcomes Assessment—Another Research Frontier, 105-106(2) (**Editorial**)

Hernon, Peter, and Schwartz, Candy, The Word "Research:" Having to Live with a Misunderstanding, 207-208(3) (**Editorial**)

Herrero-Solana, Victor, see Guerrero, Vicente P.

I

Information Intermediaries and Optimal Information Distribution, by Ryan Womack, 129-155(2)

Information Seeking and Use by Battered Women: A "Person-in-Progressive-Situations" Approach, by Jennifer E. Dunne, 343-355(4)

Insights into Library Services and Users from Qualitative Research, by Yvonna S. Lincoln, 3-16(1) (**Special Feature**)

Integrating the Imposed Query into the Evaluation of Reference Service: A Dichotomous Analysis of User Ratings, by Melissa Gross and Matthew L. Saxton, 251-263(3)

K

Ke, Hao-Ren, Kwakkelaar, Rolf, Tai, Yu-Min, and Chen Li-Chun, Exploring Behavior of E-Journal Users in Science and Technology: Transaction Log Analysis of Elsevier ScienceDirect OnSite in Taiwan, 265-291(3)

Kwakkelaar, Rolf, see Ke, Hao-Ren

L

Library and Information Science Practitioners and Research, by Ronald R. Powell, Lynda M. Baker, and Joseph J. Mika, 49-72(1)

Lincoln, Yvonna S., Insights into Library Services and Users from Qualitative Research, 3-16(1) (**Special Feature**)

M

Mackenzie, Maureen L., Storage and Retrieval of E-mail in a Business Environment: An Exploratory Study, 357-372(4)

McClure, Charles R., see Fraser, Bruce T.

McKenzie, Pamela J., Communication Barriers and Information-seeking Counter-strategies in Accounts of Practitioner-patient Encounters, 31-47(1)

Mika, Joseph J., see Powell, Ronald R.

Moya-Anegón, Félix, see Guerrero, Vicente P.

Myth or Reality: The Absence of Evangelical Christian Fiction Titles in the Public Libraries of the United States, by Juris Dilevko and Esther Atkinson, 373-396(4)

N

Nelson, Timothy W., see Fraser, Bruce T.

The Next Generation of Researchers, by Peter Hernon and Candy Schwartz, 309-310(4)
(Editorial)

O

Our Pledge, by Peter Hernon and Candy Schwartz, 1-2 **(Editorial)**

Outcomes Assessment—Another Research Frontier, by Peter Hernon and Candy Schwartz
(Editorial), 105-106(2)

P

Powell, Ronald R., Baker, Lynda M., and Mika, Joseph J., Library and Information
Science Practitioners and Research, 49-72(1)

Problem Statements in Seven LIS Journals: An Application of the Hernon/Metoyer-
Duran Attributes, by Mary C. Stansbury, 157-168(2)

S

Saxton, Matthew L., see Gross, Melissa

Schwartz, Candy, see Hernon, Peter

Stansbury, Mary C., Problem Statements in Seven LIS Journals: An Application of the
Hernon/Metoyer-Duran Attributes, 157-168(2)

Storage and Retrieval of E-mail in a Business Environment: An Exploratory Study, by
Maureen L. Mackenzie, 357-372(4)

Straddling the Humanities and Social Sciences: The Research Process of Music
Scholars, by Christine D. Brown, 73-94(1)

T

Tai, Yu-Min, see Ke, Hao-Ren

Toward a Model of Young People's Decision Making in the Web, by Denise E. Agosto,
311-341(4)

W

Whitmire, Ethelene, Academic Library Performance Measures and Undergraduates'
Library Use and Educational Outcomes, 107-128(2)

Womack, Ryan, Information Intermediaries and Optimal Information Distribution,
129-155(2)

The Word "Research:" Having to Live with a Misunderstanding, by Peter Hernon and
Candy Schwartz, 207-208(3) **(Editorial)**

Reviews Index (Authors and Titles)**A**

Annual Review of Information Science and Technology, edited by Martha E. Williams
(reviewed by Peiling Wang), 399-403(4)

The Art & Craft of Case Writing, by William Naumes and Margaret J. Naumes
(reviewed by Susan Pritchard Bailey), 197-199(2)

B

Bertot, John Carlo, see McClure, Charles R.

C

Carroll, Frances Laverne, and Harvey, John Frederick, *International Librarianship* (reviewed by Wendy Simmons), 403-405(4)

Compaine, Benjamin A., *The Digital Divide: Facing a Crisis or Creating a Myth* (reviewed by Douglas Raber), 199-201(2)

Creating Web-Accessible Databases, edited by Julie M. Still (reviewed by Charles Wm. Conaway), 97-98(1)

D

The Digital Divide: Facing a Crisis or Creating a Myth, edited by Benjamin A. Compaine (reviewed by Douglas Raber), 199-201(2)

E

Electronic Ecology: A Case Study of Electronic Journals in Context, by Karla L. Hahn (reviewed by H. Julene Butler), 297-299(3)

Evaluating Networked Information Services, Techniques, Policy and Issues, edited by Charles R. McClure and John Carlo Bertot (reviewed by Yin Zhang), 299-301(3)

G

Germano, William, P., *Getting It Published, A Guide for Scholars and Anyone Else Serious about Serious Books* (reviewed by Marilyn Domas White), 301-303(3)

Getting It Published, A Guide for Scholars and Anyone Else Serious about Serious Books, by William P. Germano (reviewed by Marilyn Domas White), 301-303(3)

Griscom, Richard, and Maple, Amanda (ed.), *Music Librarianship at the Turn of the Century* (reviewed by Henry J. Grossi), 405-407(4)

H

Hahn, Karla L., *Electronic Ecology: A Case Study of Electronic Journals in Context* (reviewed by H. Julene Butler), 297-299(3)

Harvey, John Frederick, see Carroll, Frances Laverne

Heath, Fred, see Kyriolidou Martha

Högulund, Lars, and Wilson, Tom, *The New Review of Information Behaviour Research: Studies of Information Seeking in Context*, (reviewed by Leah A. Lievrouw), 99-100(1)

I

International Librarianship, edited by Frances Laverne Carroll and John Frederick Harvey (reviewed by Wendy Simmons), 403-405(4)

K

Kyriolidou, Martha, and Heath, Fred, *Measuring Service Quality* (reviewed by Eileen G. Abels), 303-305(3)

M

Maple, Amanda, see Griscom, Richard

McClure, Charles R., and Bertot, John Carlo, *Evaluating Networked Information Services, Techniques, Policy and Issues* (reviewed by Yin Zhang), 299-301(3)

McGarry, Dorothy, see Svenonius, Elaine

Measuring Services Quality, edited by Martha Kyrillidou and Fred M. Heath (reviewed by Eileen G. Abels), 303-305(3)

Music Librarianship at the Turn of the Century, edited by Richard Griscom and Amanda Maple (reviewed by Henry J. Grossi), 405-407(4)

N

Naumes, Margaret J., see Naumes, William

Naumes, William, and Naumes, Margaret J., *The Art & Craft of Case Writing* (reviewed by Susan Pritchard Bailey), 197-199(2)

The New Review of Information Behaviour Research: Studies of Information Seeking in Context, edited by Lars Höglund and Tom Wilson (reviewed by Leah A. Lievrouw), 99-100(1)

S

Seymour Lubetzky, *Writings on the Classical Art of Cataloging*, compiled and edited by Elaine Svenonius and Dorothy McGarry (reviewed by J. McRee (Mac) Elrod), 201-203(2)

Statistical Methods for the Information Professional, by Liwen Vaughan (reviewed by Ruth A. Palmquist), 101-102(1)

Still, Julie M., *Creating Web-Accessible Databases* (reviewed by Charles Wm. Conaway), 97-98(1)

Storage and Retrieval of E-mail in a Business Environment: An Exploratory Study, by Maureen L. Mackenzie, 357-372(4)

Svenonius, Elaine, and McGarry, Dorothy, Seymour Lubetzky, *Writings on the Classical Art of Cataloging* (reviewed by J. McRee (Mac) Elrod), 201-203(2)

V

Vaughan, Liwen, *Statistical Methods for the Information Professional* (reviewed by Ruth A. Palmquist), 101-102(1)

W

Williams, Martha E. (ed.) *Annual Review of Information Science and Technology* (reviewed by Peiling Wang), 399-403(4)

Wilson, Tom, see Höglund, Lars



